



SERVICE LEARNING AND CIVIC ENGAGEMENT THROUGH HIGHER EDUCATION

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MANAGEMENT EDUCATION IN THE VOLATILE, UNCERTAIN, COMPLEX AND AMBIGUOUS WORLD

ABSTRACT:

Post-covid learning journey has been idiosyncratic for many in various ways. Where administrators and educators are flagging the learning loss, students are constantly questioning the utility of earning a higher-education degree. The advent of generative artificial intelligence (AI) makes one question the efficiency of processes and what needs to be prioritized in the classroom. In this workshop, participants will be asked to reflect on adapting higher education within the volatile, uncertain, complex, and ambiguous environment.

THEMATIC FOCUS: LISTENING CLOSELY | LEARNING THE CHORDS | PLAYING AROUND

BIO(S):

HUDA MASOOD

Dr. Huda Masood is an Assistant Professor at the College of Business Administration of Sam Houston State University. Dr. Masood has earned her doctorate in human resource management from York University, Canada. Dr. Masood is enthusiastic about service learning, student workers, and workplace wellbeing among other areas. Dr. Masood is passionate about student learning experience and was awarded as an outstanding academic community engagement educator at Sam Houston State University.